

### One of the fastest ways to give

In less time than it takes to write a check, your congregation can make weekly offerings and respond to special appeals by sending a text message. With fewer people carrying cash and checkbooks, offering members and visitors an option to give by text is just plain smart. Vanco's Give+ Text is not meant to replace other donation methods. Rather, it offers members another convenient way to fulfill their stewardship commitments.

### A convenient way to empower giving

- Appeals to all ages
- · Captures donations for urgent financial needs or emergency requests
- Allows text donations to specific church funds
- Integrates with other online giving solutions from Vanco and church management software systems

### Fast, secure donations and reporting

- Donations are deposited within 2-4 business days and display on standard Vanco reporting
- · Members and visitors can make one-time donations or set up recurring donations using a debit or credit card
- · Givers choose their dollar amount and have the option to donate to a specific fund
- · Vanco products meet the industry's highest standards for privacy and security

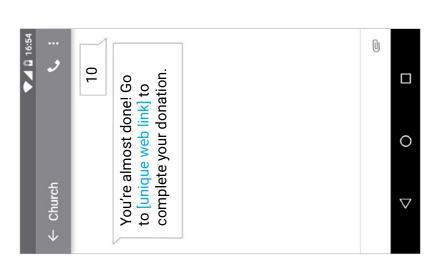
### Simple, affordable pricing

- As low as \$5/month when you sign up for an e-Giving plan
- The monthly fee is charged per church account and standard transaction fees apply
- Normal text messaging fees from the giver's cell phone carrier may also apply

Please contact our helpful giving experts to help you choose the best option for your church.

# **Quick Guide**

## 1) Get Started



MM/YY

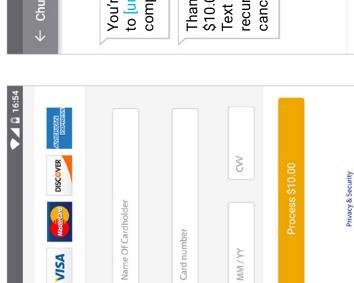
number and the amount you wish Enter your 10-digit Give+Text donate, then press send.

contact and payment information. link. Click the link and enter your You will receive a registration

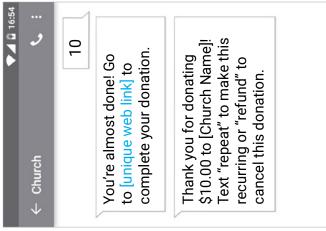
Tap "Process."

### 2) Register

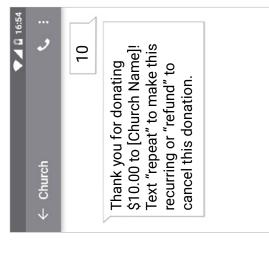
VISA



### 3) Give



4) Repeat



After registration is complete, you will receive a verification text as well as a receipt via email.

For future giving, simply send a text with the amount you wish to give, and it will process automatically.

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### **FAQs**

### How do members give by text message?

After members register, they will receive instructions on how to send donations by text message. Text donations are sent to a 10-digit number where they are received and processed by Vanco. Your organization is provided with a dedicated 10-digit number.

### How will the church know when a text donation is made?

Text donations will appear on Vanco's standard processing reports along with all other transactions.

### How do members know when their donations are processed?

Members receive immediate confirmation via text that their donation was received. After a text donation has been processed, it appears on the member's credit card or bank statement.

### How quickly are text donations deposited?

Text donations are electronically deposited into the church bank account within 2 to 4 business days for debit and credit card transactions.

### Are all contributions set at a fixed dollar amount?

No. The member chooses the amount of the donation.

### Are members assessed any special fees?

No, but normal text messaging fees from their cell phone carriers may apply.

### Are text donations ever charged to a member's mobile phone bill?

No. Donations are processed using the payment method specified in the member's online profile. Phone carriers handle only the text message, never any financial information.

### What payment methods are available for giving by text?

Vanco's Give+ Text supports donations via debit and credit cards.

### Can members set up recurring donations by text?

Yes. Donors can text "Repeat" after they've made a donation to make it recurring. They can also text "Schedule" to set up a recurring donation.

### Can members text donations to individual funds?

Yes, a special texting code must be included in the text message to assign the donation to a particular fund. Your church determines the Texting Code (e.g. "Haiti") when setting up the fund with Vanco. Please contact a Vanco representative for more details.