

GIVE PLUS⁺ SIDEKICK



Make it easier than ever to donate

Using GivePlus Sidekick, you can easily collect instantaneous donations and payments from members and visitors. From general on-site giving to event payments, your congregation will enjoy the speed and convenience of this one-step solution. To give more or pay for more than one person, they simply insert their card multiple times. It's great for many of your church activities, including church dinners, Vacation Bible School fees, food shelf donations and more!

Easy and versatile

- Collect payment for goods, events or gifts
- Use GivePlus Sidekick anywhere there is cellular coverage
- Quickly change pre-set amounts online

Fast and secure

- Donations are deposited within 2-4 business days and can be viewed using Vanco's robust reporting
- As a PCI Level 1 Compliant Service Provider, Vanco products meet the industry's highest standard for privacy and security
- No card information is stored on GivePlus Sidekick
- Encrypted card data is sent securely to Vanco for processing

Simple and affordable

- \$299 one-time purchase fee, \$10 monthly fee
- \$39.99 optional portability kit allows you to use it on the go with a rechargeable battery pack
- Monthly fee is charged per unit and standard transaction fees apply

GivePlus Sidekick is easy, fast and fun. All generations will enjoy using this giving option, and its interactive light and sound confirmations will encourage even more generosity.

Please contact our Giving Consultants to learn more!



800-675-7430

vancopayments.com/giveplus-sidekick

© 2018 Vanco Payment Solutions

PD-FL-GKOPO-072017-v1

FAQs

How will the church know when a donation is made?

Once funds are deposited, GivePlus Sidekick donations will appear on Vanco's standard processing reports along with all other transactions.

How do members know their donations are processed?

After a donor inserts a debit or credit card, GivePlus Sidekick will immediately light up and emit a sound (sound can be disabled). After a donation has been processed, it will appear on the donor's card or bank statement.

How quickly are donations deposited?

Donations are electronically deposited into the church bank account within 2 to 4 business days.

What are the transaction fees for GivePlus Sidekick?

Simply pay your usual per card transaction fees processed through Vanco. If you don't currently accept debit and credit cards, please contact us to get started. [Visit our pricing page.](#)

Who is DipJar?

Vanco has partnered with DipJar to supply the hardware for GivePlus Sidekick. While DipJar provides the equipment, Vanco remains the processor for all the transactions initiated through GivePlus Sidekick.

How do I access the DipJar Dashboard?

Once you've ordered GivePlus Sidekick, you will receive access to the [DipJar Dashboard](#). For security, you will receive a user ID and password to access the portal. If you need help logging in or making changes, you can contact the Vanco customer support team at 800-675-7430.

Are all contributions set at a fixed dollar amount?

You can pre-set the dollar amount from \$1-\$99. This amount can be easily adjusted at any time through the DipJar Dashboard, making it versatile for any event. For example, you can set the amount for \$25 for registration to a religious education class, then later in the day change the amount to \$30 for a gala ticket.

Can we change the fund for GivePlus Sidekick?

Yes, funds can be changed at any time through the DipJar Dashboard. You can also change the dollar amount and the volume settings.

If I have more than one GivePlus Sidekick, can each unit display different amounts and collect for different funds?

Yes, each Sidekick has individual settings for preset amounts, sound volume and fund designation. Those can be changed at any time by logging into the DipJar Dashboard.

Can the tune be changed?

You can't change the tune, but you can adjust the sound level through the DipJar Dashboard. The three options are loud, soft or muted.

What payment methods are available for GivePlus Sidekick?

GivePlus Sidekick supports donations made from all major card brands: American Express, Discover, MasterCard, and Visa.

Does GivePlus Sidekick use Wi-Fi?

It doesn't need a Wi-Fi connection. It connects to the cellular network, making it available for use nearly everywhere.

Are GivePlus Sidekick donations secure?

Vanco meets or exceeds all industry standards to safeguard data. GivePlus Sidekick uses end-to-end encryption to ensure the security of debit and credit card transactions.

Is card information stored on GivePlus Sidekick?

For security purposes, no card information is stored on any of our products or hardware, including GivePlus Sidekick.

Can the GivePlus Sidekick be used without a power outlet?

Yes, our optional \$39.99 portability kit connects to GivePlus Sidekick so you can use it on the go. It includes a 3-foot battery cable and rechargeable battery pack that will keep it running for 11 hours.

How many times can the same debit or credit card be inserted into GivePlus Sidekick?

The same card can be inserted as many times as the donor chooses. For example, if GivePlus Sidekick is being used to purchase meal tickets, the same card can be inserted separately for each family member.

What should I do if a donor asks for a receipt?

The donor can contact your office to request a receipt copy available on [MyVanco Service Center](#).