GIVE+Online

FAQs

What is Give+ Online?
Give+ Online is the next generation of online giving from Vanco that allows you to embed a giving form directly onto your church's webpage. This provides a fast, convenient way for your members and guests to access online giving without ever leaving your church's website. The form can be used in place of, or in addition to, Vanco's traditional hosted online giving pages.

What are the benefits of an embedded giving form?
One of the key benefits of an embedded giving form is the ability to place it anywhere on your website, as many times as you need it. This gives donors the ability to give securely in the moment. Plus, if donors choose to create a Give+ account, they will be able to log in to see their giving history, store their debit/credit card and/or banking information and set up recurring donations – via Give+ Online or the convenient Give+ mobile app.

Is Give+ Online secure?
Yes. Vanco maintains the highest level of PCI-compliance to ensure the security of donations processed through any of our giving products — online, mobile, text, kiosk or swipe.

How difficult is it to embed a Give+ Online giving form into the church's website?
You can start accepting online gifts within minutes! Once you have customized your giving form via Give+ Settings in MyVanco, a few simple lines of text are generated which the person who updates your website can copy and then paste directly into your site's source code. It's that easy!

What does Give+ Online cost?
The embedded giving form is free with Vanco's ACH and debit/credit processing solutions and included with all of our e-Giving plans. You will pay only your standard debit, credit and ACH per transaction rates.

What payment methods are accepted via Give+ Online?
Give+ Online supports donations via all major debit and/or credit cards you accept today, as well as ACH donations.

Can donors give to individual funds?
Yes. Your church can determine which funds appear in the church's embedded giving form. When setting up individual funds in MyVanco you simply select which funds you would like to "Appear on Give+ Online." Donors can give to one or more funds in each transaction.

Can donors set up recurring donations?
Yes. If donors have a Give+ account or choose to create one, they can log in and select the frequency of the transaction during the donation process. If donating to multiple funds at one time, donors can select different frequencies per fund.
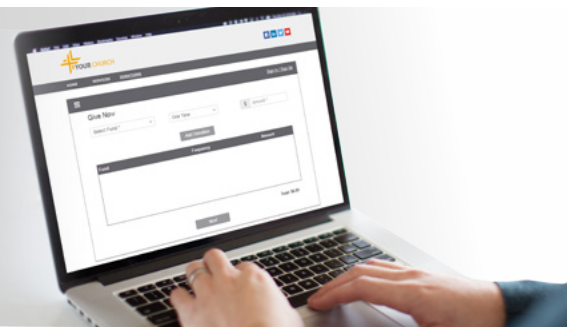
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Will donors receive receipts?

If a donor logs into their Give+ account or enters their email address when completing a guest donation, they will receive a receipt via email. Donors who are logged in will also be able to view transactions in their giving history.

Will donors be able to see all of their donations in their Give+ Online giving history?

The giving history will include any electronic donations made to your church while the donor is logged into their Give+ account. Any donations made as a guest (without logging in) will not be visible in the donor's giving history.

How do we get started with Give+ Online?

Contact Vanco Client Services at 800-675-7430 if you would like to get started with Vanco or add Give+ Online to your existing account.

How do we add additional funds to the embedded giving form?

You determine which funds display in Give+ Online. Initially, churches are set up to receive donations to their default fund. If you would like members and guests to be able to donate to additional funds, simply log into MyVanco and select the funds you would like to display.

Can Give+ Online be customized for our church?

You can customize the form's colors using Give+ Settings in MyVanco. This functionality allows you to match the look and feel of your current website.

How quickly are donors' Give+ Online gifts processed?

One-time debit/credit card donations are processed immediately. ACH and recurring debit/credit donations received before 3 pm CT Monday – Friday will be processed that day. ACH and recurring debit/credit donations received after 3 pm CT on Friday will be processed the following business day.

How quickly are Give+ Online donations deposited?

Just like your other Vanco donations, Give+ Online donations are electronically deposited into your church bank account within 2 to 4 business days.

How will the church know when a donation has been made?

Once funds are deposited, Give+ Online donations will appear on Vanco's standard processing reports.

Can we import Give+ Online donations into our church management software?

Yes. If you currently import your other Vanco donations into your software, you'll be able to import Give+ Online donations as well. Our solutions integrate with many of today's most popular software systems. To find out if your church's software integrates with Vanco, go to our website.